

PATIENT SATISFACTION WITH PRIMARY HEALTHCARE IN KASHMIR, INDIA - A THEMATIC REVIEW

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ABSTRACT

The present article is an attempt to analyze the perception of the patients as regards to the services in the primary health centers in Kashmir, India. The paper is aimed to provide an insight into the weaker areas of primary health care that can help the primary health centre administrators to take corrective steps. The paper focuses on the review of patients' satisfaction of primary health centers as suggested in various studies conducted on the theme. The paper is expected to be highly beneficial to primary health service providers to know their problems and prospects in their realm of administration.

KEYWORDS: *Patient Satisfaction, Primary Healthcare, Health Administrators*